



The Prop Laboratory

real estate [prop]erty + laboratory}

Service Level Agreement (SLA) Sales

1. Applicant Full Names: _____
(Dr/Mr./MS/Mrs./Miss _____)
2. Identity No: _____ Age _____
3. Married C.O.P.
Married A.N.C. Single
Other (specify _____)
4. Spouse Full Names: _____
(Dr/Mr/MS/Mrs./Miss _____)
5. Identity No: _____ Age _____
6. Email: _____ Cell No: () _____
7. Present Physical Address: _____

8. Postal Address: _____

Postal Code: _____
9. Email: _____ Cell No: () _____
Tel No: (Alternate) _____ (work) _____ Fax No: _____
10. Package applied for: _____

SELL MY HOUSE!	HOUSE ME!	SUBSIDY-ASSIST
<i>(Package A)</i>	<i>(Package B)</i>	<i>(Package C)</i>
<u>Placement Fee:</u>	<u>Placement Fee:</u>	<u>Application Fee:</u>
4%	1%	R2 500.00
<u>Service Includes:</u>	<u>Service Includes:</u>	<u>Service Includes:</u>
<ul style="list-style-type: none"> - Advertising and marketing through various media - Screening, reference, ID, ITC, checks prior to viewing - Buyer approval and agreement signing and interpretation - Assistance with transferring attorneys and deeds office search - Expedition of purchaser finance approval and process updates 	<ul style="list-style-type: none"> - Construction and compilation of buyer assessment - Affordability Summary - Bond and finance pre-approval - Assistance with signing and interpretation of agreements with all stakeholders - One-Hour photoshoot pre and post moving aswell as 50 page A4 printed photo album 	<ul style="list-style-type: none"> - Assistance with FLISP, Finance Linked Individual Subsidy Programme application and process expedition <p style="text-align: center;"><u>Requirements:</u></p> <ul style="list-style-type: none"> - Must be a South African citizen with permanent residency in South Africa - Must not have received a government housing subsidy before - Must be married or cohabiting OR single with financial dependents - Must be 18 years or older - Must be in the income range between R3501 and R22 000 per month

11. LENGTH OF SERVICE LEVEL AGREEMENT

The SLA will continue on a Month to Month basis after its termination, subject to any material changes which the consultant has notified the Applicant of under clause 12, unless the Applicant gives the consultant 1 (One) months' notice, in writing, before the expiry date, of his intention not to continue with this SLA. In such event, the SLA will end on the 1st (First) day of the month immediately following the end of the 1 (One) month notice period.

12. CANCELLATION OF SERVICE LEVEL AGREEMENT

The Applicant is entitled to end this SLA at any time prior to its termination date by giving 20 (Twenty) business days' written notice to the consultant of his intention to do so

13. LIMITATION LIABILITY

The Parties cannot sue each other for any loss, damage or injury which either Party may suffer unless such loss, damage or injury is due to the gross negligence of the defaulting party or the defaulting party has breached the provisions of the Consumer Protection Act 68 of 2008.

14. GENERAL

- 14.1. No changes to the SLA will be valid unless such changes are reduced to writing and signed by both the Applicant and the Consultant.
- 14.2. This SLA contains all terms and conditions of the agreement between the Applicant and the Consultant and no other agreement shall be binding on the Premises.
- 14.3. To the extent that this SLA is governed by the Consumer Protection Act, no Provision of this SLA is intended to contravene the applicable Provisions of the Consumer Protection Act, and as such, all Provisions of this SLA must be treated as being qualified, to the extent necessary, to ensure that the applicable provisions of the Consumer Protection Act are complied with.

15. VARIATIONS, REPRESENTATIONS AND WARRANTIES

This agreement contains the whole of the agreement between the Parties and any other terms, provisions or conditions, whether express or implied, are excluded and any variations, alterations or conditions to this agreement shall not be of any force or effect or legal validity unless reduced to writing and signed by the Parties.

16. SIGNATURES

SIGNED at _____ on this the _____ day of _____ 20_____.

AS APPLICANT:

SIGNATURE:

herein represented by _____
_____ who by his
signature hereto warrants that he has the necessary power and authority to conclude this agreement on behalf of the Owner.

SIGNED at _____ on this the _____ day of _____ 20_____.

AS CONSULTANT:

SIGNATURE:

herein represented by _____
_____ who by his signature hereto warrants that he has the
necessary power and authority to conclude this agreement on behalf of the Consultancy.